

## **Reservation Sales Agent**

Do you speak the language of luxury?

Turning moments into memories; Oasis for the well-travelled, offering emotional luxury; we bring quality to our guest's lives. If these words speak to you, you should speak to us!

We are excited to start our journey with Accor Hotels! Our Fairmont, Raffles, and Swissôtel brands are now part of the largest and most experienced European hotel group; a digital innovator offering unique experiences in more than 4,000 hotels, resorts and residences around the globe

Centre Overview: The Global Reservation Centre is a bustling, 24/7 business environment that brings new opportunities, exciting challenges and the chance to work with (and learn from) the industry's best and brightest.

As one of Canada's top employers and an established employer in Moncton for over 21 years, we offer many programs and benefits to keep you inspired. Starting wage \$15.22 per hour/\$16.22 per hour Bilingual

### **Summary of Responsibilities:**

- Reporting to the Team Leader, Reservation Sales, responsibilities and essential job functions include but are not limited to the following:
- Sales and customer service representative for our unique collection of world class resorts and city centre hotels
- A brand ambassador serving as the primary contact between our guests and our luxury properties
- Providing customized guest experiences in a professional personalized manner
- Identifying sales opportunities to maximize company profitability

### **Qualifications:**

- Successful candidates will have a proven ability to:
- Surpass targets and goals by influencing customer experiences
- Communicate confidently with a professional presence
- Make a difference by identifying solutions and embracing change
- Actively listen while using multiple computerized applications

### **Physical Aspects of Position (include but are not limited to):**

- Constant sitting throughout shift
- Role requires high level of focus and concentration

Visa Requirements: Must be legally eligible to work in Canada

APPLY TODAY: Start Date of June 15, 2017.If you have outstanding written and oral communications, a talent for multi-tasking and a professional and friendly manner, we want to hear from you!

For complete instructions and to apply online please visit our career portal <http://www.frhi.com/careers>

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**Job Level:** Colleague

**Schedule:** Full-time

**Shift:** Rotating / Shift Work

**Closing Date:** 14.Jun.2017, 5:59:00 AM

**Job Number:** GRC00530